

More smiles for a better life





We value the connections with customers and partner companies, walk together, and rejoice together.

In today's rapidly developing of complex information and communication technology (ICT) such as the Internet, cloud computing, and artificial intelligence (AI), TOKAI Communications is on a mission to realize a prosperous life and society by working together with customers and partner companies to solve problems.

We place the success and joy of our customers as our top priority, and we always have a deep understanding of our customers' needs, and we combine our wisdom with our partners to propose the best solutions. In addition, TOKAI Communications makes full use of its proposals, technologies, and support capabilities to leverage its strengths of its high-quality telecommunications network to support the lives of individual customers in the information society, and to provide reliable and secure infrastructure related to the cloud, network, and systems that form the basis of the company's digital strategy for corporate customers. Furthermore, based on our growth strategy, we will promote capital investment, human resource development, and the creation of comfortable workplaces for the future, and build an even stronger corporate structure.

Going forward, we will continue to do our utmost to build a better future together while flexibly responding to the social changes brought about by the development of ICT in order to solve customer issues and realize a sustainable digital society.

Tsuyoshi Takahashi,

Managing and Representative Director



TOKAI Group

To improve the lives of our customers, we will continue to grow and develop together
with local communities and the earth.
Transform, challenge, and implement.
Through continued expansion throughout Japan and the world, we will strive to be a one-stop provider of products and services requested by customers.
Always sharing our joy and excitement with you. Communication that links us all. Giving you peace of mind, safety, and satisfaction. Always remembering the enthusiasm and pride of professionalism. Growing toward the future together with the communities we serve.
More smiles for a better life
Smiles makes people smile. For a better life with smiles, we always smile.
TOKAI Group members decided to be smile for that.
Light that brightens the future, and synergy among TOKAI Group companies (overlapping beams of light)
The rays of light shooting diagonally upward from the capital T is TOKAI Group's symbol. The upper-right portion of the logo represents the future, where the Group continually shines its light. Each Group company utilizes their unique strengths to realize our corporat philosophy, "continue to grow and develop together with local communities and the earth." An O shape can be seen between the T and the beams of light: this "TO" is short for TOKAI and also refers to the word "to" as in "to our customers," "to local communities," and "to the world." The logo is in Synergy Blue, our designated Group color that recalls blue skies, seas, and rivers. According to color psychology, this blue symbolizes the future, hope and freedom, and thus expresses the TOKAI Group's desire to reach out and expand to the future and to the world.

TOKAI Group

Energy

i

Bridal

 \heartsuit

as (LP gas, ctiy gas), electric power, hotovoltaics, and more.

Comprehensive and thorough support for more comfortable customer lifestyles

Since our founding in 1950, we have provided various lifestyle products and services. It is precisely because we are a one-stop provider offering a wide range of products and services that we are able to generate so much synergy, and organically tie these products and services together to add integrated value.

By taking the user's viewpoint, we aim to provide various types of happiness including peace of mind, convenience, and comfort to each customer, and to spread this joy to as many customers as possible.

Provide thorough community-based lifestyle infrastructure services vital for daily life

Communication

ISP, mobile phone, data center, network system development, and more.



General Construction Business architecture, civil engineering,

facilities, electrical work, renovation, real estate, rental, and more.

Life Services

home delivery water, security, insurance, nursing care, Child-rearing support, and more.

bridal, restaurant, and more.

TLC会員サービス TLC Membership Service

In December 2012 we initiated our TLC Membership Service, a Group-wide membership system to foster integrated synergy throughout the Group, and the number of members exceeded 700,000.

The TLC Membership Service is a Group-wide membership system that allows customers to use the Group's lifestyle infrastructure service provisions-including gas, internet, CATV, Aqua (bottled water delivery)-and accumulate TLC points through everyday use.

Earn more points with multiple TOKAI Group service contracts!

TLC Jサトクプラス TLC Kasatoku Plus

TLC Kasatoku Plus, launched in May 2017, rewards customers who currently use eligible services withadditional points for multiple contracts when they conclude another new contract for eligible services. And new customers who conclude two or more contracts for eligible services as well. This beneficial new system provides extra points for five years to customers who sign up for two or more TOKAI Group primary service contracts (LP gas, City gas, Aqua (bottled water delivery), Internet, CATV, Intelligent home, security and electric power). Furthermore, customers will also receive points upon registration or receipt of products/services when using our low-cost mobile phone (LIBMO), housing and/or renovation services. By providing one-stop, comprehensive Group infrastructure services for customer lifestyles through multi-contract combinations, we aim to offer more convenient and comfortable daily lives to our users.

New applications are no longer accepted as of March 20, 2023. (Benefits for current customers will end on March 31, 2028.) For more information, please click here. https://tlc.tokai.jp/tkplus/index.html



Low-cost

Mobile Phone

Renovation

Services

TOKAI Communications

As the company which handles the TOKAI Group's information communication business, TOKAI Communications offers diverse services that will be needed by advanced information communication services yet to appear.

Our mission is to continue to speed up communications to act as the infrastructure which is the foundation of the information society. We develop a broad range of services in the information communication field based on the "system integration business", "data center business", and "communications business", to realize solutions optimized for both our corporate and individual customers.

Three-in-one Integrated Solutions

System integration business

Data center business

Communication business

Corporate directed networks Individual directed broadband

We provide one stop for versatile solutions that dramatically stimulate business.



Constantly grasps industry trends to accelerate business.

It is particularly important to respond promptly to change and to make decisions quickly in a violently changing corporate environment.

TOKAI Communications uses the optical fiber network and data center it owns, and the technologies and know-how it has developed over long years as a system integrator to offer broad-ranging information telecommunication services to its enterprise customers. By serving as a one stop supplier from upstream to downstream-everything from design to construction, operation, and support-it speeds up its customers' businesses.



AWS and other clouds
:hange JFT
ASTERIA
ITARERI-TSUKUSERI "BUGYO for Cloud"
ipment control Smart Facility Manager
Wireless LAN construction support

We resolve various challenges facing corporate systems to provide diverse systems solutions that support our customers' work. With technological capabilities based on wide-ranging system development experience, we provide total services ranging from consultation to construction, operation, and maintenance, helping our customers continue to expand their business.

SI (System Integration) · software development

- System integration
- **Cloud integration**
- **Network integration**

Software development

We offer total integration that overcomes challenges by developing software matched to essential requirements of our customers work, speeding up networks, lowering costs, taking security measures, lightening operating loads, and so on. In response to the advance of the Cloud seen in recent years, we help our customers with consultation, design, construction, operation and all other steps necessary to introduce the Amazon Web Services (AWS) or other Cloud services.



IT operation management / BPO services "Smart Office Concierge"

We provide total 24/7 support for the management of IT related operations from PCs, tablets, smart phones and other of our clients' devices to IT services and various system support services they are now using.



We will enhance our data centers and cloud environment to develop seamless system services.



Providing 24/7 optimized out-sourcing services.

At TOKAI Communication's data centers, we operate and manage our customers' systems 24/7 by bringing together know-how we have developed as a system integrator. We not only take care of our customers machines, we offer various cloud services including mail systems and virtual servers, and outsourcing services optimized to match each customer's business plans.

We operate multiple data centers at remote locations.

We have data centers at remote sites in Shizuoka and Okayama which are linked by high volume high quality networks. The two data centers mutually backup and replicate their operations, supporting BCP and DR measures of our customers' systems.



🛑 Okayama Data Center

Data center service BroadCenter **Colocation service Data Center Cloud platform Cloud Platform Pracla Hosted Private Cloud Private cloud** LGWAN hosting service ASP infrastructure for local governments IT outsourcing service OneOffice **Mail outsourcing Mail Solution Cloud file server Cloud File Server** Backup **Backup Solution** Web security Web Security Secure browser Safe Gate **Smart Connect Remote access** i-Disk Online storage

Outsourcing service

We use our own high quality data center and our own optical fiber network to provide Cloud services of all kinds at one stop: everything from basic infrastructure services such as virtual environment service to information system infrastructure services including mail systems or file servers which are indispensable to conduct business, Web security services that protect information assets from the threat of phishing etc., and data backup which is the first challenge with BCP.

By cooperating with other data center operators to boost the sustainability and availability of these Cloud services, we help our customers improve the sustainability of their businesses.



Data center cross alliance (DCXA)

A strategic business alliance has been established by the operators of more than 20 data centers located in Japan. It is taking action to contribute to the simulation of regional industry and domestic data center operations by realizing BCP/DR services and performing testing to verify and market mutually complementary services and new virtual services.

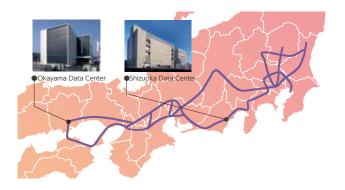
For Enterprise Customers Network

A total of about 12,000 km of optical fiber cables are used to achieve a highly reliable network solution.



We support our customers businesses with high-quality telecommunications services.

We offer telecommunications service for carrier and enterprise "BroadLine" using TOKAI Group's optical fiber cables from the northern Kanto area to western Japan area. Since the Okayama Data Center began operating in April 2013, the optical fiber network has been expanded to cover areas between Osaka, Kagawa and Okayama. The western Japan region will also be covered as a new service area, to further expand services and improve quality.



Telecommunications service for carrier and enterprise "BroadLine"

Optical fiber cables owned by TOKAI Communications are utilized to provide telecommunications service site to site, Internet connection services that include dedicated lines and wide-area Ethernet and connection service with major public clouds. These services are employed by a wide range of customers, from general companies in the manufacturing, logistics and services industries, as well as telecommunications providers, xSP and other service providers seeking to deliver high quality telecommunications.

Site-to-Site Connection service

- **Dedicated Ethernet line**
- **Relation Ethernet (wide area Ethernet)**
- **Dedicated optical fiber service**

This service connects customer sites or data centers and other with a highly reliable network. We provide secure broadband network service at a reasonable price.



Internet service

- **Ethernet Internet**
- **Data center connection Internet**
- Transit

With Japan's preeminent approximately 1,670 Gbps high volume backbone, it provides a stable Internet connection environment.



Solution service

Cloud connection solution

As a solution service, we provide a connection service with Amazon Web Services (AWS) and other Major Cloud services. The optimum network service is available to suit the customer's network environment, usage patterns and budget.



For personal services Broadband services Mobile services

We support the creation of comfortable and enriching lifestyles through communication that connects people to people.



We will be an indispensable existence for customer's life.

Based on the strong belief that we are useful to our customers, we provide total communication services such as broadband service, MVNO service "LIBMO", and security service "TOKAI SAFE" that protects your smartphone and PC.

As a comprehensive telecommunications service company that provides broadband and mobile lines, we will work to expand and improve our services and strive to provide our customers with safety and security, convenience and comfort, and happiness.



Broadband services

As an ISP (Internet Service Provider), we provide services under two brands: "@T COM" covering the whole country and "TNC," which operates in the Tokai area, mainly in Shizuoka Prefecture. Since 2015, we have received optical fiber wholesale from NTT and been providing our own fiber-optic line service

We offer safe and comfortable communication services in addition to a full range of optional services.

Broadband Service Brand





Mobile services

In the mobile business, we operate SoftBank distributors, provide LIBMO, an MVNO service using DOCOMO's network, and provide smartphone repair services in partnership with iCracked*1.

In Shizuoka Prefecture, we have expanded our sales bases by developing collaboration shops that handle these services mainly in shopping malls. Also, in 2022, LIBMO became a DOCOMO Economy-MVNO, and has been handled at DOCOMO shops nationwide.

Combining face-to-face sales rooted in local communities and online sales, we will constantly strive to understand customer needs and improve and expand our services so that our mobile services can be used more comfortably, conveniently, and safely.

*1 iCracked is one of the world's largest smartphone repair providers, founded in 2010 in Silicon Valley California





LIBMO



collaborative shops

iCracked Store



TOKAI Mobile Shops

As a corporate citizen Initiatives by TOKAI Communications

Corporate governance

We build organizations and systems able to react promptly to changes of the business environment, at the same time as we aim to strengthen monitoring of management and internal controls, increase soundness and transparency of management through the Board of Directors, Board of Auditors and other internal company boards, to become a company that is open to society.

Compliance and rules of conduct

Aiming to become a company which is trusted by our customers and all of our other stakeholders, we have enacted the TOKAI Communications Rules of Conduct as a guideline to the conduct of our executive staff and employees including their compliance with the law, and we are undertaking sound business activities by complying with corporate ethics.

Information security and protection of personal information

We have obtained Information Security Management System certification under the international standard, ISO27001 and manage information security throughout our company. We also have formulated a "Privacy Policy" and related regulations, to thoroughly protect the personal information of our customers.

Quality control

We have obtained IT Service Management System certification under the international standard ISO20000, and strive to improve the quality of IT services. We will continue to provide high quality and safe products and services to our customers.

Achieving workplace environments where employees can work in comfort

We aim to provide better products and services and to achieve our goal of building sound working environments that will nurture personnel and technologies. We help boost the careers of employees and create workplace environments and living environments by recruiting internal personnel, offering in-house education and training courses, self-assessment system, support for child-rearing and nursing care, equipping dormitories and company housings, offering housing allowances, etc.

Support for human resources development

Wishing to give students who will bear the future practical abilities through real work experience in actual workplaces, and to nurture their entrepreneurial spirit so they can survive easily in the business world, we provide internships in both government service and group companies. We also aim to "nurture personnel resources who will contribute to the achievement of a rich information society and to the development or regional society".







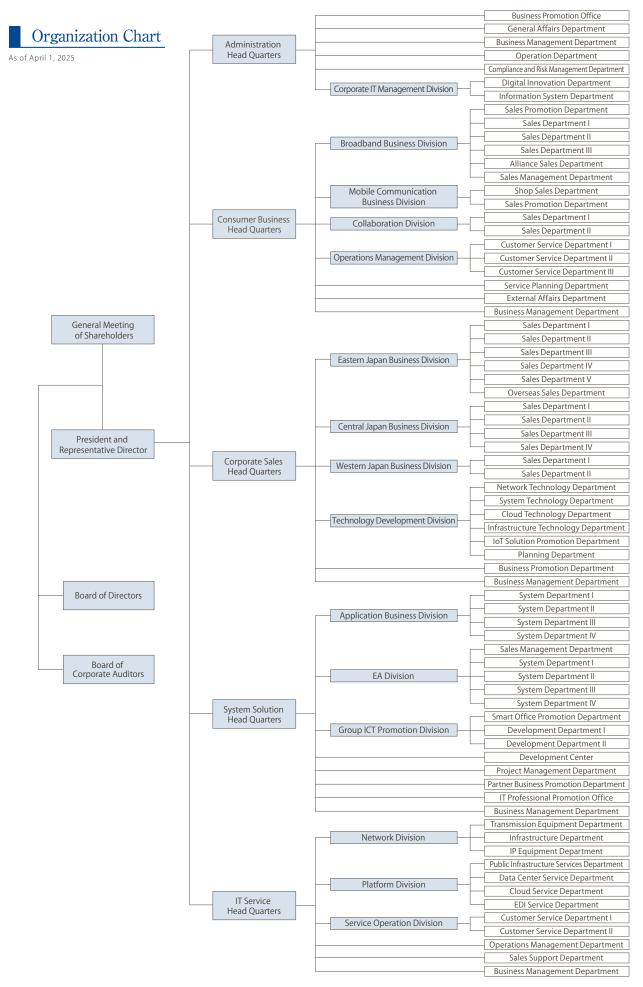
Corporate Profile

As of June 19, 2025

Company Name	TOKAI Cor	mmunications	s Corporation		
Founded	March 18,	1977			
Capital	1,221 million yen (As of March 31, 2025)				
Number of employees	1,425 (As	of March 31,	2025)		
Financial Results			Sales	Ordinary income	Net income
	2020	Non-consolidated	54,789 million yen	3,195 million yen	1,907 million yen
	2021	Non-consolidated	55,429 million yen	3,320 million yen	2,188 million yen
	2022	Non-consolidated	57,553 million yen	3,841 million yen	2,292 million yen
	2023	Non-consolidated	61,121 million yen	4,112 million yen	2,647 million yen
	2024	Non-consolidated	62,478 million yen	3,501 million yen	2,017 million yen
Executives					
		epresentative Director	Tsuyoshi Takahashi	Director(Non-executive)	Katsuo Oguri
		or and Representative Direc	^{tor} Satoshi Masuda	Director(Non-executive)	Junichi Yamada
	Managing Direc	tor	Toshikatsu Nakamura	Director(Non-executive)	Toshinori Nakamura
	Director		Motoki Nakano Naoto Yokota	Director(Non-executive) Director(Outside)	Hideto Suzuki Hiroshi Nakajima
	Director		Satoshi Sugimura	Director(Outside)	Masuo Tachibana
	Director		Tsuyoshi Kurita	Executive Auditor(Outside)	Susumu Matsuura
	Director		Takehisa liduka	Auditor(Outside)(Non-executive)	Masahiko Nakamura
				Auditor(Outside)(Non-executive)	Kazuyuki Ozaki
Location	 Head Office				
URL					
Banks	Head Office Shizuoka Bra	Sales Departmen Inch, Mizuho Ban	t, Shizuoka Bank		



More smiles for a better life





Company History

As of April 1, 2025

1977	March	Founded Yaizu Cablevision Co. Ltd. to conduct CATV broadcasting business.
1978	Мау	Changed the company name to Vic Tokai Corp. and started selling video and audio device and make video software. And started business related
		to PCs to prepare for the information age.
1982	April	Took over the business of the system device sales division from TOKAI Corporation in order to integrate information related business areas.
		Aggressively launched initiatives in the computer business including the existing AV related business, system device sales business, and PC relate
		business etc.
1985	August	Founded a data center in Yaizu City, Shizuoka Prefecture. Developed the home security system, THS, and launched a 24 hour/day, 365 day/year
		operation system.
1987	March	Certified as an information processing service business office implemented information system safety measure by the Ministry of International
		Trade and Industry (now Ministry of Economy, Trade and Industry).
	April	Took over the work of the computer operation division including the Computer Center from TOKAI Corporation to exclusively conduct the
		information division business of the group.
1988	April	Certified as a Type I Telecommunications Carrier.
1994	April	Began to provide total solutions ranging from system consulting to providing hardware and software.
1996	June	Promoted the Internet business in cooperation with TOKAI Corporation.
1997	April	Began to sell its own solution, JFT (multi-platform data distribution and collection system).
1998	March	Registered as a system integrator of the Ministry of International Trade and Industry (now Ministry of Economy, Trade and Industry) (Registration
		No. 09110045).
2000	April	Launched a housing serve and server hosting service at its Data Center.
2001	April	Started ADSL Internet service in Shizuoka Prefecture.
	August	Formed a tie-up with Japan Internet Exchange Co., Ltd (JPIX) to become a primary provider.
	December	Completed an optical fiber trunk line using information boxes of the Ministry of Land Infrastructure, Transport and Tourism between Machida Cit
		in Tokyo and Nagoya.
2002	March	Gained approval as a system integrator by the Ministry of Economy, Trade and Industry.
	June	Listed its shares on the JASDAQ market.
	November	Obtained certification of ISO9001:2000 (2000 version of ISO9001) for the Internet Data Center (IDC) business.
2003	October	Obtained certification of ISMS (Information Security Management System) Conformity Assessment Scheme for the Internet Data Center (IDC)
		business.
2004	April	Became a certified telecommunications carrier. (all certified business operators) by the revision of the Telecommunications Business Act.
		Obtained ISO9001:2000 version certification for operation of ADSL internet networks.
2005	March	Laid optical fiber lines using information boxes of the Ministry of Land, Infrastructure, Transport and Tourism from Nagoya to Osaka, completing i
		Tokyo – Osaka transmission network.
	October	Merged with TOKAI Broadband Communications.
2006	April	Obtained ISO9001:2000 (2000 version of ISO9001) certification for the contract software development business.
	August	Advanced into the mobile communications business in cooperation with TOKAI Corporation.
2007	March	Laid optical fiber lines on the central route between Tokyo and Nagoya (Tokyo – Kofu – Suwa – Nagoya). Improved reliability of transmission
		network between Tokyo and Osaka.
	August	Obtained ISO9001:2000 version certification for system design, development and operating business.
2000	November	Shifted ISMS certification for information security management systems to ISO27001:2006 version, to obtain expanded certification.
2008	April	Launched operation of the second Data Center.
2011	April	Founded the joint holding company, TOKAI Holdings. by transferring shares of TOKAI Corporation and Vic Tokai Corp. (Listed on the First Section
	Ostabar	the Tokyo Stock Exchange).
	October	Took over part of TOKAI Corporation's information communication business through an absorption-type corporate split.
2012	April	Changed corporate name to Tokai Communications Corporation.
2012	April	Transferred jurisdiction over CATV business to Tokai Cable Network Corporation founded by an incorporation-type splits of business.
2012	October	Took over the internet service provider business (WEB Shizuoka) of Fujitsu Software Technologies Ltd. by an absorption-type corporate split.
2013	March	Founded the joint company Cloudmaster Co., Ltd. in Taiwan with the SYSCOM Computer Engineering Co. (SYSCOM Group).
	April	Formed a business tie-up with Ryobi Systems Co., Ltd. and opened a data center in Okayama.
2015	October	Launched a capital and business alliance with TechFirm Inc.
2015	March	Began to provide services of the collaboration model,@TCOM Hikari and TNC Hikari.
2016	June	Shizuoka Data Center and Okayama Data Center were certified as Environment Friendly Data Centers based on an assessment by Tokyo
2017	Felering	Metropolitan Government.
2017	February	Began to provide the extremely low-priced mobile service, LIBMO.
2010	November	Obtained AWS networking competency certification.
2018	September	Obtained shares of Cyze Inc
2010	Manul	Launched a capital and business alliance with Tripleize Co, Ltd.
2019	March	Began iPhone repair business. Opened collaboration shop combining iPhone repair shop, iCracked Store, and the extremely low-priced mobile
		service LIBMO.
	July	Obtained shares of Am's Brain Inc
	November	Obtained AWS EUC competency certification.
2020	December	Obtained AWS Managed Service Program certification.
2021	April	Obtained shares of QUERY Inc
	October	Obtained AWS network competency consulting partner certification.
	November	Founded Audit Digital & Innovation Consortium G.K. with the audit corporation GYOSEI & CO., RSM Seiwa CO., and Avantia GP.
2022	October	Obtained shares of J-support Inc
2023	January	Obtained AWS Well-Architected Partner Program certification.
	July	Obtained AWS migration competency Program certification.
	October	Obtained AWS Premier Tier Services Partner certification.
	January	Obtained shares of UIS Inc
2024		
2024	April	Founded joint company PT TOKAICOM Mitra Indonesia with PT Sisnet Mitra Sejahtera. Obtained shares of G&F Inc



Major Affiliated Companies

As of April 1, 2025

TOKAI Group

Founded	April 2011	President and Repr	resentative Director (CEO) Katsuo Oguri
Capital	14 billion yen	Business Activities Management of subsidiaries operating energy business, information & communications business and other businesses, and related activities.	
Listed Stock	Exchange Tokyo Stock Exchange, Prime Market		
Head Office	2-6-8, Tokiwa-cho, Aoi-ku, Shizuoka City, Shizuoka		
ΤΟΚΑΙ Ο	ORPORATION		
Head Office	2-6-8, Tokiwa-cho, Aoi-ku, Shizuoka City, Shizuoka	Business Activities	Gas and petroleum business etc.
ΤΟΚΑΙ Ο	able Network Corporation		
Head Office	8-28, Kotobuki-cho, Numazu City, Shizuoka	Business Activities	CATV business
TOKAI G	AS CORPORATION		
Head Office	74-3, Shiotsu, Yaizu City, Shizuoka	Business Activities	Gas and petroleum business, building and real estat
CYZE Inc	c.		
Head Office	Dogenzaka TR Building, 1-18-1, Dogenzaka, Shibuya-ku, Tokyo	Business Activities	System development, system consulting
Am's Un	ity Inc.		
Head Office	Kitanagase MK Building, 1201-1, Kitanagase, Kita-ku, Okayama City, Okayama	Business Activities	Contracted development, sales, maintenance, and management of computer software
QUERY I	nc.		
Head Office	Daiju Life Ikebukuro Building, 1-32-7, Higashi-Ikebukuro, Toshima-ku, Tokyo	Business Activities	Smartphone and tablet app development, system integration business
J-suppo	rt Inc.		
Head Office	Tenjin Building New Wing , 4-3-30, Tenjin, Chuo-ku, Fukuoka City, Fukuoka	Business Activities	Development and sales of solutions for the logistics industry, logistics system integration
UIS Inc.			
Head Office	Ueki Building , 41-2, Kanda, Higashimatsushita-cho, Chiyoda-ku, Tokyo	Business Activities	System development, website construction and operation, package sales
G&F Inc.			
Head Office	5-18-12, Shinjuku, Shinjuku-ku, Tokyo	Business Activities	Cloud infrastructure construction and system migration, infrastructure design and construction
ΡΤ ΤΟΚΑ	ICOM Mitra Indonesia		
Head Office	Jl. Ampera Raya 5D, RT.4/RW.4, Cilandak Timur, Jakarta Selatan , 12560 Indonesia	Business Activities	AWS-related businesses (implementation support resale, AWS operation management), cloud talent development.

For information on other companies in the TOKAI Group, please refer to the website below.

https://www.tokaiholdings.co.jp/english/corporate/group.html





Number of qualification holder

As of March 31, 2025

Information processing engineer & registered information security specialist	
Information Technology Strategist	7
Systems Architect	13
Project Manager	14
Network Specialist	49
Data Base Specialist	17
Information Technology Service Manager	18
System Auditor	4
Fundamental Information Technology Engineer	468
Applied Information Technology Engineer	169
Information Security Management	43
Information Technology Passport	171
Registered Information Security Specialist	85

Vendor Qualification	
AWS (Amazon Web Services)	565
Microsoft	122
Cisco	136
Oracle	419
VMware	23
Google Certification	22

Vendor Neutral Qualification	
ITIL Certification	139
LPIC Certification	145
Python3 Engineer Certification	65
Comp TIA Certification	834
JDLA Certification	23

Telecommunication Qualification	
Chief Telecommunications Engineer (Chief Transmission and Switching Engineer)	33
Chief Telecommunications Engineer (Chief Line Engineer)	26
Installation Technician of Telecommunication Equipment (AI/DD General)	18
Installation Technician of Telecommunication Equipment (AI Type 1, Type 2, Type 3)	9
Installation Technician of Telecommunication Equipment (DD Type 1, Type 2, Type 3)	23
Licensed Electrician (Type 1)	2
Licensed Electrician (Type 2)	21

Others	
Certified Compliance Officer	23
Certified Compliance Adviser	162
Certified Skilled Professional of Financial Planning	49
Japan Healthcare Master	154
Statistical Certificate	51
Small and Medium Enterprise Management Consultant	3
Internal Auditor	54



2-6-8, Tokiwa-cho, Aoi-ku, Shizuoka City, Shizuoka Prefecture, Japan 420-0034 http://www.tokai-com.co.jp